



# BellevueHealthcare

Purchase Date \_\_\_\_\_

<b>Pride Liftchair Type and</b>	<b>Chair In Stock?</b>	<b>Delivery / Pick up</b>
<b>Model No:</b> _____	<b>YES      NO</b>	<b>Date</b> _____
<b>Serial NO:</b> _____	<b>If NO, Date ordered</b> _____	

### Liftchair Agreement

- Special order Liftchairs must be paid in full prior to ordering and are subject to a 15% restocking fee for undelivered orders.
- All liftchair sales are considered final ten (10) days after delivery or pick-up.
- Liftchairs returned within the first ten (10) days will be subject to a rental charge (\$300), delivery and/or pick up charge if applicable (\$25 each way). Special order liftchairs will also incur the 15% re-stocking fee in addition to rental and pick-up charge.
- Liftchairs may be exchanged within ten (10) days of delivery for a current in stock liftchair. Exchanges are subject to a \$100 exchange fee, and delivery/pick-up charges, as well as any upgrade charges that may apply. After an exchange the sale is considered final, and no returns or exchanges will be allowed.
- Liftchairs must be in new condition in order to be returned or exchanged and are subject to inspection by Bellevue Healthcare staff before returns/ exchanges are permitted.
- Defects must be reported to Bellevue Healthcare within 48 hours of delivery.

### Warranty Information

- Luxury Line and Gentle Line Chairs carry a 7-year limited warranty on Hardwood Frame, and Lifetime warranty on the Lift Mechanism. Luxury Line 805 (Wall Hugger) carries a 4 year lift mechanism warranty.
- Casual Line chairs carry a 2-year limited warranty on the frame and a lifetime warranty on the lift mechanism.
- All new Lift chairs manufactured by Pride include a one year labor contract that will cover labor on warranty repairs or parts replacements.
- For all warranty issues please call your local Bellevue Healthcare branch. Please be sure to have the make and model of chair, as well as serial number available. Bellevue Healthcare will then contact Pride on your behalf to get the repair initiated, you will then be contacted by a non Bellevue Healthcare field technician if your chair needs labor work outside of the scope of Bellevue Healthcare. All parts will be sent directly to Bellevue Healthcare.
- Bellevue Healthcare can help with basic warranty or labor issues, please be advised that a service charge will apply for all house calls (\$65 per hour, 1 hr. min.), warranty and non-warranty chairs included.

I have read and agree to be bound by the terms outlined above.

Name: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Employee Name: \_\_\_\_\_

Date: \_\_\_\_\_